

*Are you interested
in becoming one
of our volunteers?*

**Please contact or visit us
We are located at:**

13 Iranda Grove
Silveridge 2287

Phone: (02) 4979 8500
Fax: (02) 49513 439

Jesmond Neighbour Aid Service

Assisting over 65 year olds
to live independently in their
community and home

Jesmond Neighbour Aid thrives on the good will & dedication of it's volunteer team, a caring group of people who willingly share there time & skills with those who are older or frail . Our volunteers receive orientation, training & support as a valued member of the Jesmond Neighbour Aid team. If you would like to know more about our service and how you could contribute please contact our team.

Phone: (02) 4979 8500

If our lines are busy, please leave your name, phone number & a short message. We will return the call as your call is important to us.

Office Hours

9:00am - 5.00pm
Monday - Friday

Postal Address:

PO BOX 36 Jesmond 2299

Jesmond Neighbour Aid is Funded by



*In the belief that together
we make a difference*

Phone: 4979 8500

Monday-Friday

www.jesmond.org.au

Jesmond Neighbour Aid provides social support, domestic assistance, shopping and transport assistance to older people and their carers.

Services

Service Area

Jesmond Neighbour Aid Service covers the Newcastle Local Government Area.

Fees: Our services are funded by the federal government and we charge a low co-contribution fee per service. To find out how much our fee's are please call us.

We aim to provide you with the assistance you need to live independently in your home. Our staff provide a friendly, flexible and quality service so you can continue to enjoy your life in the community.

Joining our service

All referrals to our service must come through the

Community Care Access Point
Phone: 1300 731 556

You can ring and refer yourself or request that someone else, such as a family member or your doctor, do it on your behalf. Please let staff at the Community Care Access Point know you are wanting Jesmond Neighbour Aid to provide you with support. They will then send your details to us and one of our staff will contact you and make an appointment to visit you in your home. Together we will develop a care plan that suites your individual needs.

Friendship Club

Jesmond Neighbour Aid provides social support through our 2 friendship clubs. These groups enjoy morning tea, nourishing lunches and a variety of activities such as entertainers and guest speakers. We also provide a variety of social outings to various places throughout the Newcastle area.

Transport

This is an assisted transport service which offers transport to medical and professional appointments or access to other community services. Volunteers are available from 9am till 5pm Monday-Friday.

Shopping Assistance

With the support of a volunteer worker, clients are able to be transported to and from the supermarket and receive support to complete their shopping or have their shopping done on their behalf by the provision of a shopping list.

Domestic Assistance

Basic house cleaning such as mopping vacuuming, dusting, toilets, bathrooms hanging out washing and changing bed linen.

The assistance you need to live independently in your home

